**TERMENI SI CONDITII**

Vizitarea, folosirea, sau comandarea produselor vizualizate pe site-ul **decorcreativ.ro** implica acceptarea Conditiilor de utilizare ce vor fi detaliate mai jos. Pentru folosirea in bune conditii a site-ului, se recomanda citirea cu atentie a Termenilor si Conditiilor.

**decorcreativ.ro** este administrat de Designeefy Agency SRL cu sediul in Braila, inregistrata la Registrul Comertului cu nr J9/227/2021, CUI 43878243

Ne rezervam dreptul de a efectua modificari ale acestor Termeni si Conditii precum si orice modificari site-ului **decorcreativ.ro** fara o notificare prealabila. Accesand pagina Termeni si Conditii, puteti citi intotdeauna cea mai recenta versiune a acestor prevederi.

**Obligatiile dumneavoastra de inregistrare:**

Pentru a putea cumpara de pe **decorcreativ.ro**, trebuie sa introduceti datele dumneavoastra pe website-ul nostru.

In utilizarea serviciului, declarati ca veti furniza informatii reale, corecte, actuale si complete despre dumneavoastra.

In situatia in care consideram ca aceasta obligatie a fost incalcata, ne rezervam dreptul de a va bloca accesul la utilizarea serviciului, pe perioada determinata sau nedeterminata, fara nicio notificare prealabila.

**Pret si modalitati de plata:**

Preturile prezentate includ TVA.

Pretul de achizitie prezentat pe factura va fi acelasi cu cel prezentat pe site la momentul achizitiei, pret la care se adauga si costurile de livrare.

Plata produselor se efectueaza in numerar/cash, la livrarea produsului sau prin credit/debit card la plasarea comenzii online.

**Informatii privitoare la livrare:**

Termenul de livrare este de maxim 7 zile lucratoare, socotit de la data preluarii comenzii dumneavoastra. Acest termen poate fi modificat din motive independente de vointa noastra.

Taxele de livrare sunt calculate cu taxa pe valoare adaugata (TVA) inclus si sunt urmatoarele:

Livrare la domiciliu – 25.99 lei

Livrarea se face de catre o societate de curierat, la domiciliul clientului, in termen de 1-3 zile de la expedierea comenzii, si poate ajunge la destinatie dupa maxim 7 zile.

In cazul in care doriti sa specificati anumite aspecte referitoare la livrare cum ar fi: ora de livrare, adresa sau puncte de reper, va rugam sa introduceti in casuta de observatii aceste lucruri inainte de finalizarea comenzii.

In ziua in care coletul cu comanda dumneavoastra va fi expediat, veti fi instiintat prin e-mail sau telefonic de catre noi.

Coletul poate fi preluat de orice membru al familiei.

Produsele se livreaza in limita stocului disponibil. In cazul in care unul sau mai multe dintre produsele comandate nu se mai afla pe stoc veti fi instiintat in acest sens. In unele cazuri, produsul comandat poate fi inlocuit cu unul asemanator daca dumneavoastra doriti si sunteti de acord cu acest lucru.

Raspunderea pentru orice deteriorare cauzata produsului, coletului sau pachetului trimis de catre noi, revine societatii de curierat sau transportatorului conform legislatiei in vigoare. Produsele vor fi inlocuite de catre noi daca se va face dovada culpei curierului si vom fi instiintati in termen de 12 ore de la primirea coletului.

**Drepturile de autor (Copyright)**

Intregul continut al site-ului **decorcreativ.ro**, incluzand, texte, imagini, grafice, elemente de grafica web, scripturi si orice alte date, este proprietatea Designeefy Agency SRL sau a furnizorilor sai si este protejat conform Legii drepturilor de autor si legilor privind dreptul de proprietate intelectuala si industriala. Folosirea fara acordul scris a oricaror elemente de pe site-ul **decorcreativ.ro**, sau a oricaror elemente enumerate mai sus se pedepseste conform legilor in vigoare. Pentru a reclama drepturile de proprietate intelectuala puteti folosi adresa de email contact@decorcreativ.ro.

**Politica de confidentialitate**

Datele cu caracter personal vor putea fi dezvaluite fara consimtamântul dumneavoastra în caz de litigii/dispute privind fraudele la plata catre urmatorii destinatari: Bancile implicate în platile online, Organismele Internationale de Carduri si Furnizori de servicii/produse, respectiv conform Legii, catre institutiile abilitate.

In conformitate cu dispozitiile Legii nr.677/200, clientii nostril au urmatoarele drepturi:

1) Dreptul la informare (art.12)

2) Dreptul la acces la date (art.13) - dreptul de a obtine, la cerere si în mod gratuit, pentru o solicitare pe an, confirmarea ca datele care o privesc sunt sau nu sunt prelucrate de operatorul de date.

3) Dreptul la interventie (art.14) - dreptul de a solicita operatorului de date, printr-o cerere scrisa si în mod gratuit, urmatoarele:

a) rectificarea, actualizarea, blocarea sau stergerea datelor incomplete, inexacte sau prelucrarilor nelegale;

b) transformarea datelor personale nelegale în date anonime;

c) notificarea tertilor cu privire la operatiunile prevazute la lit. a) si b).

4) Dreptul la opozitie (art.15) - dreptul de a se opune, în mod gratuit si printr-o cerere scrisa, din motive întemeiate si legitime legate de situatia sa particulara, ca datele care o vizeaza sa faca obiectul unei prelucrari.

5) Dreptul de a se adresa justitiei (art.18) - dreptul de a se adresa justitiei pentru apararea drepturilor garantate de lege si care au fost încalcate.

6) Dreptul de a face plângere la autoritatea de supraveghere (art.25).

**Responsabilitati privind produsele**

Designeefy Agency SRL nu isi asuma responsabilitatea si nu poate fi facuta responsabila pentru orice pagube aparute prin folosirea produselor achizitionate prin intermediul acestui site, in alte scopuri decat cele mentionate de producator. Returnarea produselor se poate efectua in conformitate cu dispozitiile OG 130/2000, iar pentru mai multe detalii va rugam sa vizitati sectiunea “Politica de Retur“.

**Limitari privind utilizarea anumitor tehnici de comunicatie la distanta**

Art. 1. - Urmatoarele tehnici de comunicatie la distanta necesita acordul prealabil al consumatorului:   
a) sistem automatizat de apel fara interventie umana (automat de apel);   
b) telecopiator (fax)  
c) adresa de posta electronica (e-mail)

Art. 2. - Utilizarea altor tehnici de comunicatie individuala la distanta in afara celor prevazute la art. 1 nu este permisa daca exista un refuz manifestat de consumator.

Lista cuprinzand tehnicile de comunicatie la distanta  
a) imprimat neadresat;   
b) imprimat adresat;   
c) scrisoare tipizata;   
d) publicitate tiparita cu bon de comanda;   
e) catalog;   
f) telefon cu interventie umana;   
g) telefon fara interventie umana (automat de apel, audiotext);   
h) radio;   
i) videofon (telefon cu imagine);   
j) videotext (microordinator, ecran Tv cu tastatura sau ecran tactil);   
k) posta electronica (e-mail);   
l) telecopiator (fax);   
m) televiziune (teleshopping).

**Litigii**

Prin folosirea,vizualizarea sau cumpararea produselor de pe acest site, utilizatorul a luat la cunostinta asupra faptului ca legile romane vor guverna Termenii si Conditiile de mai sus si orice disputa de orice fel care ar putea sa apara intre utilizator si Designeefy Agency SRL. In cazul unor eventuale conflicte intre Deigneefy Agency SRL si clientii sai se va incerca mai intai rezolvarea acestora pe cale amiabila in minim 30 de zile lucratoare.

Daca rezolvarea pe cale amiabila nu va fi posibila, conflictul va fi solutionat in instanta competenta in conformitate cu legile romane in vigoare.

**Diverse**

Daca oricare dintre clauzele de mai sus va fi gasita nula sau nevalida, indiferent de cauza, aceasta nu va afecta valabilitatea celorlalte clauze. Odata cu lansarea comenzii, clientul accepta fara obiectiuni Conditiile si termenii de utilizare, valoarea acestora fiind aceeasi cu un contract valabil incheiat.

Fiind de acord cu acesti Termeni si Conditii clientul isi isi asuma in totalitate drepturile si obligatiile ce decurg din cumpararea din magazinul virtual **decorcreativ.ro**.

**TERMS AND CONDITIONS**

Visiting, using, or ordering the products viewed on the decorcreativ.ro website implies acceptance of the Terms of Use which will be detailed below. In order to use the site in good conditions, it is recommended to read the Terms and Conditions carefully.

decorcreativ.ro is managed by Designeefy Agency SRL based in Braila, registered at the Trade Register with number J9 / 227/2021, CUI 43878243

We reserve the right to make changes to these Terms and Conditions as well as any changes to the decorcreativ.ro site without prior notice. By accessing the Terms and Conditions page, you can always read the latest version of these provisions.

**Your registration obligations:**

In order to buy from decorcreativ.ro, you must enter your details on our website.

By using the service, you declare that you will provide real, accurate, current and complete information about yourself.

In the event that we consider that this obligation has been violated, we reserve the right to block your access to use the service, for a specified or indefinite period, without any prior notice.

**Price and payment methods:**

The prices shown include VAT.

The purchase price presented on the invoice will be the same as the one presented on the site at the time of purchase, price to which are added the delivery costs.

Payment for products is made in cash / cash, upon delivery of the product or by credit / debit card when placing the online order.

**Delivery information:**

The delivery term is a maximum of 7 working days, counted from the date of taking over your order. This term may be modified for reasons beyond our control.

Delivery charges are calculated with value added tax (VAT) included and are as follows:

Home delivery - 25.99 lei

Delivery is made by a courier company, at the customer's home, within 1-3 days of sending the order, and can reach the destination after a maximum of 7 days.

If you want to specify certain aspects related to delivery such as: delivery time, address or landmarks, please enter these things in the comments box before completing the order.

The day the package with your order will be shipped, you will be notified by e-mail or telephone by us.

The package can be picked up by any member of the family.

The products are delivered within the available stock. If one or more of the ordered products is no longer in stock, you will be notified. In some cases, the ordered product may be replaced with a similar product if you wish and agree to it.

The responsibility for any damage caused to the product, package or package sent by us, rests with the courier company or the carrier according to the legislation in force. The products will be replaced by us if the courier's fault is proven and we will be notified within 12 hours of receiving the package.

**Copyright**

The entire content of the decorcreativ.ro site, including texts, images, graphics, web graphics, scripts and any other data, is the property of Designeefy Agency SRL or its suppliers and is protected under copyright and copyright laws. intellectual and industrial property. The use without the written consent of any elements on the decorcreativ.ro site, or of any of the elements listed above is punished according to the laws in force. To claim intellectual property rights you can use the email address contact@decorcreativ.ro.

**Privacy policy**

Personal data may be disclosed without your consent in case of litigation / disputes regarding payment fraud to the following recipients: Banks involved in online payments, International Card Organizations and Service / Product Providers, respectively according to the Law, to the competent institutions.

In accordance with the provisions of Law no. 677/200, our clients have the following rights:

1) The right to information (art. 12)

2) The right to access data (art. 13) - the right to obtain, upon request and free of charge, for one request per year, the confirmation that the data concerning it are or are not processed by the data operator.

3) The right to intervene (art. 14) - the right to request from the data controller, through a written request and free of charge, the following:

a) rectification, updating, blocking or deletion of incomplete, inaccurate data or illegal processing;

b) transformation of illegal personal data into anonymous data;

c) notification to third parties regarding the operations provided in let. a) and b).

4) The right to oppose (art. 15) - the right to oppose, free of charge and by a written request, for well-founded and legitimate reasons related to his / her particular situation, that the data concerning him / her be processed.

5) The right to go to court (art. 18) - the right to go to court to defend the rights guaranteed by law and which have been violated.

6) The right to file a complaint with the supervisory authority (art. 25).

**Product responsibilities**

Designeefy Agency SRL does not assume responsibility and cannot be held responsible for any damage caused by the use of products purchased through this site, for purposes other than those mentioned by the manufacturer. The return of the products can be made in accordance with the provisions of OG 130/2000, and for more details please visit the "Return Policy" section.

**Limitations on the use of certain distance communication techniques**

Art. 1. - The following distance communication techniques require the prior consent of the consumer:

a) automated call system without human intervention (automatic call);

b) fax (fax)

c) e-mail address (e-mail)

Art. 2. - The use of other individual distance communication techniques besides those provided in art. 1 is not allowed if there is a refusal expressed by the consumer.

List of distance communication techniques

a) unaddressed print;

b) printed address;

c) standard letter;

d) printed advertising with purchase order;

e) catalog;

f) telephone with human intervention;

g) telephone without human intervention (automatic call, audiotext);

h) radio;

i) videophone (picture phone);

j) videotext (microcomputer, TV screen with keyboard or touch screen);

k) e-mail (e-mail);

l) fax machine (fax);

m) television (teleshopping).

**Disputes**

By using, viewing or purchasing the products on this site, the user has become aware that the Romanian laws will govern the above Terms and Conditions and any dispute of any kind that may arise between the user and Designeefy Agency SRL. In case of possible conflicts between Deigneefy Agency SRL and its clients, we will first try to resolve them amicably in at least 30 working days.

If an amicable settlement is not possible, the dispute will be resolved in the competent court in accordance with the Romanian laws in force.

**Miscellaneous**

If any of the above clauses is found to be void or invalid, for whatever reason, this will not affect the validity of the other clauses. Once the order is launched, the customer accepts without objection the Terms and Conditions of Use, their value being the same as a valid contract.

By agreeing to these Terms and Conditions, the customer fully assumes the rights and obligations arising from the purchase of the decorcreativ.ro virtual store.